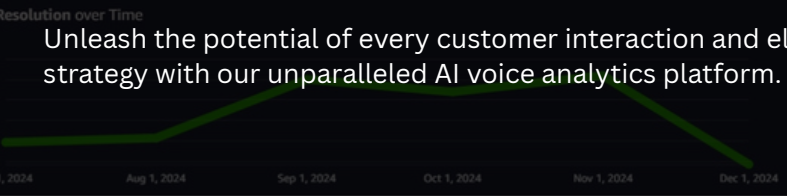


EXPERIENCE THE TRANSFORMATIVE POWER

# AutoInsights for Service



Unleash the potential of every customer interaction and elevate your business strategy with our unparalleled AI voice analytics platform.



**-6%**

Repeat Calls

**-8%**

Average CSAT Gap

**91%**

Resolution Rate

**Winner**

23 Innovation

## Solutions We Provide

- **Enhanced Understanding:** Deep insights into customer behaviours and needs through sophisticated voice analysis
- **Performance Optimisation:** Automated tools for monitoring and improving employee-customer interactions
- **Data Management:** Analyses vast interaction data volumes, converting them into actionable insights.
- **Compliance:** Ensures adherence to industry standards and regulations.
- **Personalisation:** Offers tailored experiences based on emotion and sentiment analysis.

## Why AutoInsights?

**Advanced AI:** Utilises biometric Emotion and Generative AI for nuanced insights.

**Customisable:** Adapts seamlessly to various business sizes and needs.

**Human-in-Loop:** Combines AI precision with human expertise for accuracy.

**Ethical AI:** Committed to responsible AI usage and ethical guidelines.

*CXEX is an industry leader recognised by the Australian government for innovation in AI voice analytics.*

### Banking

Enhances customer service and compliance

### Insurance

Identifies sentiment for tailored policy offerings.

### Charity

Optimises donor engagement and sales performance.

### Government

Improves public service delivery and communication.

